Launch Monitor Support

KIT & GSPro Connection Troubleshooting

This document is designed to help with troubleshooting the connection between the KIT and the GSPro software. Please note these tips are for connection issues between devices.

Unable to Connect via Wi-Fi

- 1. Make sure the **KIT** is paired to the same local **Wi-Fi** network as the laptop.
- On the FS IOS application, go to "My Devices" and remove any devices. Then re-pair the device via the FS IOS application. Make sure the KIT Wi-Fi symbol displays after connection.
- 3. Make sure the KIT is not displaying the red "Game Disconnected" mode on the KIT OLED. The KIT will not always connect when this screen is displayed. On the side of the KIT, ______ press the menu button "Exit Game Mode". Then select Screen and the Enter button to get back to the normal display. On GSPro, click Search on the

Connection Application.

 Unable to locate the KIT in the Connection Application, click the "Clear Device Setting and Exit" button. This will close and remove the device from the Connection Application.

⊛ GS	Pro x Full Swing v0.8							- 1	- ×	
Γ	Shot Data	Connection Manager	Settings	Help	Debug					
l	No Full Swing	devices found!	Con	nected Devi	ice: None					
L	Search	Connect								
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L	-	_	-	-	-	_	Clear Device settings	and Ex	kit	

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5. After clearing all devices. On the **GSPro** game, click the **Settings** icon in the top right.

PLAYERS	GA GA	ME VISUAL SETTINGS
Units	METRIC IMPERIAL	REALISM ?
Use LM Carry		Ball Shape / Curvature ?
Altitude	0 ft	Restricted Full
Course Folder	C:\GSproV1\Courses	Play Mode REALISTIC CASUAL
MiniMap Location	LEFT RIGHT	
Control Type	Simulator Mouse	كالمائح فسالطني فالتلاصي
Player Rotation	Classic Play Out Hole Putt Out	Clear Cache Reload Courses Reset GSPro Connect
Scorecard after Hole	0 seconds	Download Latest Stable Download Public Beta

- 6. Under the Game Tab, click "Reset GSPro Connect".
- 7. Back to the **Connection Application**, click **Search** multiple times until the **KIT ID** appears and connects.

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Shot Data Connection Manager Settings Help Debug									
Connected Device: fsg_d01769b79f42 (WiFi)									
fsg_d01769b79f42 ~									
Search									
Auto Connect On Startup Disconnect									
	Clear Device settings and Exit								



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NOTE: If you close the **Connection Application**, you will drop your **Wi-Fi** connection to the **KIT.** The **Connection Application** must stay open during the duration of the game play!

Wi-Fi to the laptop is crucial for these two technologies to connect; ensure you have good signal when operating the **Full Swing KIT Studio**.

Unable to Connect via USB-C

- 1. Make sure the **USB-C** cable is securely connected to the port on the **laptop**.
- 2. Make sure the **USB-C** cable is securely connected to the power port on the **KIT**.
- 3. KIT should display a USB logo next to the battery power on the OLED of the KIT.
- 4. If **KIT** is not displaying a **USB** logo, unplug and power cycle the KIT. Plug the cable back in and look for the **USB** logo. No logo still, then contact **Full Swing Support** to ensure the correct driver is installed on the laptop.
- 9. **Connection Application** not seeing device. Click the **"Clear Device Setting and Exit"** button. This will close and remove any devices from the **Connection Application**.
- 10. After clearing any devices. On the **GSPro** game, click the **Settings** icon in the top right.
- 11. Under the Game Tab, click "Reset GSPro Connect".
- 12. Back to the **Connection Application**, click **Search** multiple times until the **KIT ID** appears and connects. **USB-C** connection should connect automatically.